Unofficial Exeter Chiefs Matchday Guide

HOW DO I GET TO SANDY PARK?

Sandy Park Stadium (EX2 7NN) is conveniently located just off Junction 30 of the M5, meaning travel to us from Devon and beyond is extremely straightforward.

Located also just 10 minutes away from Exeter International Airport or a short walk from either Digby & Sowton or Newcourt railway stations, access to match-days is simple and easy for all supporters.

Although on-site parking is not available on match-days other than those with official permits, Exeter Rugby Club have worked closely with our travel partners to ensure all supporters can arrive safely and on time by either walking, cycling, taking the bus or train. We also facilitate a drop-off service onsite prior to kick off, however any pick-ups are restricted to **ONE HOUR after the final whistle**. Please be aware that any pick-up arranged, private or taxi, will be turned away during this hour to allow safe pedestrian egress.

TRAVELLING BY CAR

Off-site, match-day parking, along with a FREE shuttle bus service is available at Exeter Business Park, Grenadier Road, Exeter (EX1 3UT). Book tickets here: Performance selection [Offsite Parking] - Exeter Chiefs

Guarantee your space by booking online before the game for £7 per vehicle, or limited spaces may be available on match-day (£10 per vehicle).

There are limited spaces for motorcyclists at Sandy Park on a match-day, however this is on a first come, first served basis.

There is no on-site car parking for supporters at Sandy Park on match-days, so we have worked very hard to produce a transport strategy which enables supporters, both home and away, to gain easy access to the stadium.

All car parks will be signposted clearly from Junctions 29 & 30 on the M5.

TRAVELLING BY TRAIN

The Exeter to Exmouth railway line runs right past the stadium with a regular service on match days.

Using the bridge over the A379, Digby & Sowton Station is less than 10 minutes' walk from Sandy Park, while Newcourt Station is also an option for travelling fans and is also less than a 15 minute walk from the stadium.

Great Western Rail have set up a number of match-day special trains and anyone wishing to find out more should visit their website.

In addition, you can use their text feature which shows up to date train departures from their stations. If you text DIG or EXD (for Digby and St David's respectively) to 84950 you will get an answer showing the next five or six departures with their expected times. Supporters can also call 08457 48 49 50 to get an update on train times.

TRAVELLING BY BUS

There are three match-day specials which operate three hours before kick-off and for three hours after the final whistle.

Dartline - No 77: Travels from Exminster, picking up at Alphington, St Thomas, Fore Street (City Centre), Topsham Road (County Hall) and onto Sandy Park. Buses run every 15 minutes.

Dartline - No 78, starts at Exeter St Davids Station and picks up at the following destinations en route to Sandy Park: City Centre, Blackboy Road, Pinhoe Road, Sainsburys Pinhoe, Monkerton Link Road and Sowton Industrial Estate before arriving at Sandy Park.

Stagecoach - C bus, starts at Exeter St Davids Station and picks up at Cheeke Street (city centre), Heavitree (Co-Op) to Sandy Park and runs up to every 15 minutes. Fares for this service are £2.50 (Single) and £3.50 (Return).

Stagecoach also offer an Exeter Dayrider ticket for only £4. This gives unlimited travel on all of their Exeter city buses, including the C bus service, so supporters can make the most of being in Exeter both before and after the match.

A group Exeter Dayrider is now also available. It costs just £8 and gives up to 5 people a day of unlimited travel in the Exeter Zone.

If you are travelling from outside of Exeter, Stagecoach operates regular services from a variety of locations – including Teignmouth, Dawlish, Exmouth, Topsham and Crediton – all of which terminate at the bus station where you can easily connect onto the C service. An Adult Explorer ticket will give unlimited travel on all Stagecoach buses. Child, family and OAP Explorer tickets are also available.

For route maps and information on tickets and timetables, please visit the Stagecoach Bus Website

ACCESSIBILITY

Exeter Rugby is committed to providing an inclusive and enjoyable experience at Sandy Park, accommodating spectators with any form of disability.

Sandy Park offers wheelchair positions, carer seating, easy access seating, toilet provisions and Accessibility Stewards to enhance your visit.

There is provision for 58 spectators in wheelchairs at set locations around the stadium. Entry to seating in the West Grandstand must be made through the North turnstile to gain access to the upper concourse and the South turnstile for seating around the pitch circulation areas.

Seating is readily available for any helpers to sit close by. Ready access is available to wheelchair accessible toilets in the West Grandstand and in rear of the East Terrance and behind the North Terrace.

Where spectators have other mobility impairments (e.g. frail/elderly, on crutches, etc) and require parking in the car park, they can inform the Club in advance and the Club will make every effort to reserve an appropriate parking place and ground seating.

Stewards will take necessary steps to minimise interference in viewing lines for disabled or mobility impaired spectators.

If a visually or hearing impaired spectator requires the assistance of a guide dog, the dog will be allowed access to the Ground free of charge – other assistance dogs are permitted into the Ground only at the discretion of club officials depending on the dog's nature and match/crowd circumstances.

If required, a suitable seating or terrace location will be provided where the dog can comfortably rest. A bowl of water may be provided upon request. Guide dogs may also be admitted into the Clubhouse.

Where a disabled person's condition requires attendance of a personal assistant, the Club will admit the personal assistant free of charge on receipt of supporting documentation. All disabled tickets must be purchased by emailing ticketing@exeterchiefs.co.uk

WALKING AND CYCLING

Those wishing to travel to Sandy Park by foot or bicycle can access the stadium via the bridge over the A379 and via the rear of the complex from Old Rydon Lane. There are a number of bicycle racks on site to park bikes.

Alternatively, you can hire a Co Bike electric bike for just £1 for 20 minutes from locations around the city and drop off at their official bike station at Digby and Sowton station.

NO SMOKING

Please note that Sandy Park is a smoke-free zone stadium, including in all bars, but there is an area designated for smokers outside the South East Turnstiles.

TOILETS

Toilets are situated throughout the stadium and can be found by following the displayed signage. There are 16 different sets of toilet facilities available for public use.

CASHLESS STADIUM

Sandy Park is a cashless stadium.

There will be charity bucket collectors around the stadium who do take cash or card donations, with all proceeds going to Exeter Chiefs Foundation.

YOUR SAFETY IS OUR CONCERN

Paramount to our match-day experience is the safety of all supporters who attend fixtures at Sandy Park. The expertise and experience of safety stewards, SIA-qualified security, doctors, paramedics and members of the St John Ambulance Service are important ingredients in the safety management plan of the stadium. This plan is further enhanced by 24-hour recorded CCTV across the full site and close information sharing agreements with the Police. However, the successful implementation of this plan depends to a very large extent on the co-operation of you the spectator and all other stadium users.

Please contact a steward or our if you have any worries over a matter of safety, any concerns about the behaviour of other spectators or if you need help with ticketing or with finding your way in the stadium. Our fully-trained stewards hold formal qualifications not only in spectator safety, but also in first aid and lifesaving and are in constant contact with the stadium control room.

In the transport strategy agreed with the local authorities it is essential that there is an even spread of supporters arriving and leaving the stadium. The Chiefs have arranged a range of entertainment to encourage supporters to arrive early and also leave later. This includes live music in the main supporter's bar in West Grandstand, and Danny's disco banging out the tunes in the Powwow bar.

Details will often be made available in advance of a fixture via the club's e-zine, local press, social media and official club website.

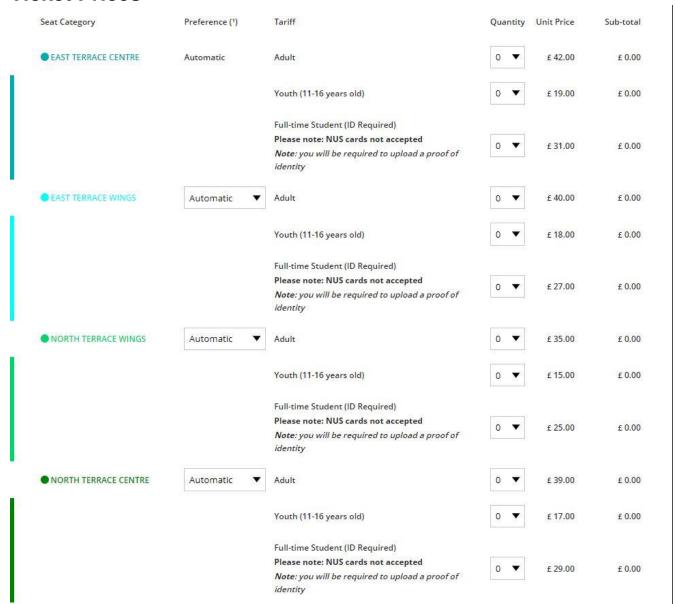
TICKETING INFORMATION

Book tickets: <u>Exeter Chiefs - Online ticket sales</u> Booking queries – email: ticketing@exeterchiefs.co.uk

Ticket Office – Chiefs Ticketing Office / Ticket Collection Point is located at the bottom of the

steps near the main / VIP entrance.

Ticket Prices



STADIUM LAYOUT

West Grandstand - seated

South West Comms Stand - seated

North Terrace - standing

East Stand – standing terracing with seating above (seating is still under construction). The stand is expected to be fully open for the new year fixture v Bristol Bears, where the capacity will increase to nearly 16,000.

GATES OPEN

3 hours before kick-off.

SANDY PARK COURTYARD BY MARRIOT

Our brand new on site Sandy Park Hotel is still under construction, but is nearing completion and is due to open early 2022.

PLACES TO EAT AND DRINK IN EXETER

Near Sandy Park - The Blue Ball - https://blueballpub.co.uk/

you will need to book if you want to eat here as gets very booked up. It's about a 5 minute walk to the ground up a hill, and you'll walk past the brand new Sandy Park Hotel.

All places below you can walk too in the city centre - be sure to pop and see the cathedral at night its stunning all lit up.

The Stand Off - https://www.thestandoff.co.uk/

This is a bar owned by Steeno and a few others. You can get food and drinks. Before and after the game. Normally live music after the game on Saturdays, would recommend booking if you want to go there. The C bus to the stadium stops right outside the Bar. Or Central train station is about 5 minutes away.

Castle Street Bar – This used to be Hole in the Wall. No website but check out their Facebook Page - https://www.facebook.com/CastleSt.Exeter and instagram: @castle.st_exeter. This is a lively bar in the city centre will have live music Friday and Saturday will encourage table dancing. I believe it's just walk ins no bookings.

Pink Moon - https://pinkmooncafe.co.uk/

Pink moon has just won best bar in Exeter at a local awards, its pretty cool in here, follow them on Instagram to see more. You can get breakfast, Lunch and Dinner here as well as coffee and drinks.

The OddFellows - https://theoddfellowsbar.co.uk/

This is a quieter bar you will get some fantastic drinks and awesome food, the Sunday lunch is Highly recommended.

Artigiano's - https://artigiano.uk.com/locations/exeter/

This is great little independent Coffee spot which then turns into a bar in the evening. Whether its for a coffee and some breakfast, snacks for the day or some cocktails and Pizza in the evening. This is situated on the Highstreet.

Lloyds Lounge - https://www.lloydslounge.co.uk/

Lloyds is a fantastic Cafe Lounge Bar, with a warm welcome, fantastic food.

Lloyd the owner is a big chief's fan too. You can stop here in the morning for coffee and a bite to eat, Lunch or visit in the evening for some small plates and some cocktails.

Sabatini Italian Restaurant - https://www.sabatiniexeter.co.uk/menus/

Sabatini is Lloyds Lounge sister so literally a stone's throw away, this is a brilliant Italian restaurant in the centre of town.

Harrys Restaurant - https://harrysrestaurants.co.uk/

Harry's comes HIGHLY recommended for Dinner, its simply fantastic a great independent place that has been going for years. You will need to book this as it is always booked up.

Hubbox - https://hubbox.co.uk/. Hubbox is a burger joint but an excellent one at that and it is based in the centre of town.

The Ghandi Indian Cuisine – www.gandhiexeter.co.uk – This seems to be a popular choice with away supporters and is only a 5 minute walk from town and St David's station. Tripadvisor comments indicate that this is the best Indian restaurant in Exeter.

Chain Places

Absurd Bird - https://www.absurdbird.com/

Brew Dog - https://www.brewdog.com/uk/bars/uk/exeter

Pho - https://www.phocafe.co.uk/locations/exeter/

Wagamamas - https://www.wagamama.com/restaurants/exeter

Nandos - https://www.nandos.co.uk/restaurants/exeter-princess-hay?utm source=google%20bau&utm medium=mybusiness&utm campaign=websitecta&utm term=nandosexeter-princesshay

Slim Chickens - https://www.slimchickens.co.uk/location/exeter/

Pizza Express - https://www.pizzaexpress.com/exeter

Cotes Brassiere - https://www.cote.co.uk/

The lvy - https://theivyexeter.com/